



Employment Opportunity

CUSTOMER SERVICE & SALES REPRESENTATIVE

Orange Bridge Cannabis is now accepting applications for Customer Service & Sales Representative positions for their retail cannabis store.

The CSSR is the first point of contact with customers and is a cannabis subject matter expert. The CSSR builds relationships to create loyal customers who trust the opinions and judgement of our CSSR team.

RESPONSIBILITIES

- Developing customer relationships by sharing knowledge and demonstrating exceptional customer service
- Following all store operations, cash handling, and safe workplace policies.
- Demonstrating familiarity with and enforcing of all relevant regulations within the store
- Utilizing cannabis knowledge to achieve sales targets
- Ensuring the retail environment is clean, welcoming, and well stocked

QUALIFICATIONS

- Previous Customer Service Experience in a retail environment is preferred.
- Deep cannabis product knowledge including cultivation methods, harvesting techniques, product types, product profiles, strains, consumption methods and possible effects.
- Knowledge and understanding of the cannabis industry including federal, provincial, and municipal regulations etc.
- Ability to work during store's operational hours.
- Ability to successfully complete a Criminal Record Check.

<https://justice.gov.bc.ca/cannabislicensing/policy-document/worker-qualification-home>

This role requires an individual who has exceptional communication and relationship building skills, is enthusiastic, reliable and is eager to achieve goals.

HOW TO APPLY

If you believe you have the skills and ability for this position, submit a cover letter with your resume and 3 current references to the attention of Ron Kyle by mail to 7583 Pacific Rim Hwy, Port Alberni, BC V9Y 8Y5; or by email to manager@orangebridgecannabis.com