

Wesco Foods – Hiring Form

Employer: Wesco Foods.

Job Position: Customer Service Clerk - Youth Worker.

Job Type: Full Time, Summer Job, Career Opportunities.

Salary: \$19.00 per hour

In Port Alberni, BC.

Send Resume to: wescofoods@hotmail.com

WESCO FOODS is a local HACCP-certified Agri-Food production, manufacturing & distribution servicing team in the Alberni-Clayoquot Regional District.

We offer local food accessibility & development services in our community. We are also a supportive team of culinary professionals that enhances the production of our local agricultural system & locally-made food production in the Alberni Valley & beyond.

We essentially promote produced foods that are made/grown naturally or organically in BC. We established a localized food system that gives food entrepreneurs opportunities to generate growth in Vancouver Island regions; Giving them ways to develop their food brand & product(s) development. In addition, we have created a zero-food waste policy system that allows us to process all local perishable food into lasting valued items in BC.

JOB SUMMARY

Accountable for the overall success of the store operations. Exhibit customer service aptitudes by successfully serving store customers and managing all store-related functions. Works to continually improve the functionality of the clients and customer satisfaction. Self-supervises the store areas to ensure consistent, quality of the foods, accessibility of the products and tidiness. Responsibilities in guiding and developing the food production goals, including direct reports of inventory/production/orders to the kitchen staff or manager. Must ensure sanitation and food standards are achieved within the store and from food supplies received.

CANDIDATE PROFILE

Education and Experience

*Food Safe Certification required

- 2 to 3 years experience in food and beverage, customer service, handling money and/or related professional areas.

CORE WORK ACTIVITIES

Responsibilities

- Estimate, with the help of the manager, weekly and daily production needs. Communicate store operational needs to the management team.
- Take care of customer service tasks.
- Follow the manager's directives. Be ready to make independent decisions accordingly to better serve the goals of the company.
- Operate and manage the inventory. (Includes managing stock, pricing, orders, tracking of inventory and payments).

- Maintains receiving and food storage standards.
- Recognizes, investigates and records quality products, presentations, and freshness.
- Ensures compliance with all applicable laws and regulations of food safety.
- Assist us in social media planning and advertisement.
- Operates and maintains all department equipment and reports malfunctions.
- Ensures a good flow of sales, and customer satisfaction in store.
- Communicates performance expectations and food supply needs of the store to the managers.

Job Requirements and Skills

- Aptitude toward supervising and coordinating activities with our food suppliers and partners.
- An eye for determining how food should be displayed and presented to benefit the appeal of general customers.
- Interpersonal and communication skills to lead, influence, and encourage others; demonstrate sound financial/business decision-making; demonstrate honesty/integrity; lead by exemplary action.
- Values trust, respect, and cooperation amongst others.
- Aptitude toward management and productivity-focused.
- Understand expectations and work parameters.
- Establishes and maintains open, collaborative relationships with operational staff and clients.
- Understand property policies and administer them fairly and consistently.
- Recognizes successful performances and desired results for the customers satisfaction.

We are an equal opportunity employer. We believe in hiring diversity in our workforce and sustaining inclusivity, a people-first culture. We are committed to non-discrimination on any protected basis, such as disability or any other basis covered under applicable law. We encourage Homelessness applications under a soberness act policy with zero tolerance.

Sincerely,
Wesco Foods
250-735-6532

Sylvain Rollin