



Apply Your Expertise Where It Matters

When someone is affected by **intimate partner violence, gender-based violence or sexual violence**, timely support can help them understand their options, plan for safety and connect with the resources they choose. Sage Haven Society is seeking a skilled **Community-Based Victim Services Worker** to provide practical, emotional and justice-system support in Port Alberni.

Services are available whether or not a person has reported to police. The Worker will coordinate with Port Alberni RCMP and community partners in accordance with established local protocols.

Community-Based Victim Services Worker

External Posting | Full-Time Position

- **Location:** Port Alberni, British Columbia
- **Paid hours:** 37.5 hours per week
- **Compensation: Advocate Grid 34: \$30.22–\$33.54 per hour**
- **Benefits:** Benefits and Municipal Pension Plan participation are subject to applicable collective agreement eligibility.
- **Start:** As soon as possible
- **Closing:** Open until a suitable candidate is found

Responsibilities

- Assess immediate and ongoing safety needs, and develop and update safety plans with clients.
- Provide practical and emotional support to people affected by intimate partner violence, gender-based violence, sexual violence, criminal harassment, child abuse or assault, and abuse experienced in childhood; support children exposed to family violence.
- Respond to critical incidents and hospital call-outs as provided for in local protocols and program capacity.
- Explain victims' rights and the criminal justice process; assist clients in obtaining case-specific information and engaging with police, Crown counsel and other justice-system personnel.
- Prepare and support clients for court, including court orientation, accompaniment and consideration of testimonial accommodations.
- Assist clients with Victim Impact Statements, Crime Victim Assistance Program applications and victim-notification registration.
- Provide information, referrals and practical assistance to help clients access shelter, transportation, financial assistance, health, housing and other community services.
- Maintain confidential client records and complete required program reporting.
- Build relationships with justice-system and community partners, and contribute to public education about victim services.



Qualifications and Requirements

- A bachelor's degree in social work, psychology, criminology or nursing is preferred.
- Relevant experience supporting people affected by violence, trauma or complex systems is an asset.
- Knowledge of intimate partner and sexual violence, trauma-informed and survivor-centred practice, safety planning and the criminal justice system.
- Strong communication, documentation, organization and collaboration skills.
- Sound judgment, discretion and the ability to maintain confidentiality and professional boundaries.
- Satisfactory criminal record and vulnerable sector checks.

This position requires union membership. Qualified internal applicants will be considered and interviewed before external applicants. This position is open to all applicants. Recruitment accommodations are available.

Apply

Send your **résumé and cover letter** to **Janine Fraser, Executive Director**, at jfraser@sagehavensociety.org.

Subject: *Community-Based Victim Services Worker*

In your cover letter, describe your relevant experience, your approach to survivor-centred service, and your interest in this position.