



## Port Alberni Shelter Society

3681 3<sup>rd</sup> Avenue  
Port Alberni, BC, V9Y 4E7  
Phone: 250-723-6511 ex 115

### **Front Line Worker – Casual, on Call, Weekends, Holidays**

Located on the traditional territories of the Hupacasath and Tseshaht First Nations, the Port Alberni Shelter Society (PASS) is a registered Canadian charity that is committed to providing housing, food, clothing, recovery options and employment opportunities to individuals experiencing homelessness.

We currently have an opening for a casual on-call Front Line Worker. The successful candidate must be able to work all shifts, including evenings, weekends and holidays.

**Job Title:** Services Worker

**Reports to:** OPS Manager

**Start Date:** As Soon As Possible

**Rating for Grid level/point value:** Grid level 12

**Wage:** (\$28.32/hr) as per the current collective agreement

#### **Job Summary:**

Under the supervision of the OPS Manager, a Services Worker provides support to our clients, and helps them to find appropriate connections within the community (including at various PASS sites). To find housing, Income assistance, work programs, drug and alcohol treatments. Although this is a casual, on-call position, it may lead to full-time work.

#### **Duties/Responsibilities:**

- Able to listen to clients about their needs and direct them to the proper resources
- Some house keeping duties
- To be cheerful and happy towards clients

#### **Qualifications:**

- Current Criminal Records Check.
- Current Worksafe level 3 First aid.
- Naloxone training and knowledge surrounding trauma informed care practices/non-violent crisis intervention preferred upon employment.

**Additional Information:**

- This job entails working with a broad cross section of individuals with varying needs and is best suited to individuals who like to work with people.
- Successful applicants should be compassionate, empathetic, outgoing and have strong interpersonal skills and personal boundaries.
- Working conditions may at times be challenging, as some clients may be uncooperative or demanding.

**How to Apply:**

Please email resumes and cover letters to [Lexi@portalbernishelter.com](mailto:Lexi@portalbernishelter.com)

PASS thanks all applicants for their interest, however only those selected for an interview will be contacted.