

## **SERVER**

### **PART & FULL TIME HOURLY POSITIONS**

#### **REQUIREMENTS**

- Previous experience serving in a full-service restaurant or high-volume casual dining environment.
- Strong knowledge of food and beverage service, with the ability to describe menu items, make thoughtful recommendations, and tailor the experience to each guest.
- Excellent communication and interpersonal skills, able to read tables, adapt to different guest needs, and remain professional under pressure.
- Serving It Right certification (or provincial equivalent) and a thorough understanding of liquor service regulations and responsible consumption practices.
- Strong attention to detail, with the ability to manage multiple tables, prioritize tasks, and ensure accuracy in order entry and payment processing.
- Collaborative and team-oriented, comfortable supporting coworkers during peak service, running food, clearing tables, or jumping in where needed.
- Organized and proactive, maintains clean sections, restocks service stations, and contributes to the overall flow and efficiency of the front-of-house team.

#### **COMPENSATION**

- Starting hourly wage of \$18–\$19 plus pooled tip-out. Biweekly pay.
- Generous discounts and perks offered for both Twin City Brewing & The Station Taphouse.
- Positive and supportive team culture with collective goals.

#### **COMPANY VALUES**

♦ COMMUNITY ♦ PASSION ♦ QUALITY ♦ CONTINUOUS LEARNING ♦ REFLECTION

#### **RESPONSIBILITIES**

- Greet guests warmly and guide them through the menu with confidence and enthusiasm.
- Take food and beverage orders accurately, entering them promptly into the POS system and ensuring modifications or allergies are clearly communicated.
- Deliver food and drinks in a timely and attentive manner, maintaining awareness of guest needs throughout the dining experience.
- Upsell features, drinks, and pairings when appropriate, staying informed about current offerings, beer styles, and rotating specials.
- Handle payment transactions efficiently and accurately, including cash, credit, and splitting checks as needed.
- Maintain a clean and organized section, including resetting tables, clearing dishes, and restocking side stations.
- Collaborate with kitchen, bar, and host staff to ensure seamless service and guest satisfaction.
- Follow all health and safety standards, liquor service regulations, and company policies during every shift.

- Respond to guest concerns with professionalism and urgency, escalating issues to management when necessary to ensure resolution.

Twin City Brewing is a locally loved craft brewery known for bold beer, creative food, and a tight-knit team culture rooted in quality and community. Our new venture, The Station Taphouse, brings that same energy to a reimagined heritage train station, serving up elevated pub fare with serious pride and purpose.

**Kindly forward your resume and expression of interest via email to [careers@stationtaphouse.pub](mailto:careers@stationtaphouse.pub)**