



Support Workers – Casual / On-Call

Port Alberni, BC

City: Port Alberni, British Columbia

Job Type: Casual / On-Call

Job Reference: #J1024-0489

The Programs

Mountainside Support Services is hiring live-in support workers to care for the individuals (adults and children and youth) within our programs in Port Alberni, British Columbia. We are also hiring casual staff for community outreach with adults with diverse abilities.

Our programs provide essential services to both adults and youth, with a variety of specialized and/or complex needs. In our passion to improve lives and develop life skills, we encourage inclusion and participation through community, life-skills coaching, career development and family supports.

Mountainside Support Services also provides care and support services to persons served that may be recovering from adverse childhood experiences (ACEs) and overcoming other adversity by providing them trauma informed care within 24 hour staffed resource homes.

Join our dedicated social services team, to mentor these individuals to develop their unique strengths and encourage independence.

Details of the Positions

We are currently hiring for the following roles, in a casual / on-call capacity, with the opportunity to apply for part-time and full-time positions, as they become available:

- Community Outreach Workers - \$23.29-\$26.54 per hour
- Live In Workers - \$598.56-\$607.68 per day

Employees must be available to work a variety of roles and shifts such as weekdays, weekends and evening shifts, that could include (but not limited to):

- Live-In Support shifts, 24hours, 0800-0800
- Partial Day Live-In Support, 8hours, 0800-1600 or 1600-2400

Community Outreach Support - All service provided during regular working hours.

Once hired, Casual/On Call employees are contacted to work a variety of shifts (based on availability) to cover staff illness, LOA, vacation etc. located in Port Alberni, BC.

Live-in Support Workers receive free room and board during scheduled work shifts and may receive breaks from the resource home, as conditions permit.



In These Roles You Will:

- Maintain a safe, supportive and caring environment for all persons served.
- Provide life skills development such as hygiene, meal preparation, cooking, housekeeping, shopping, etc.
- Organize household tasks (meal planning, food purchasing and preparation, house cleaning, basic maintenance).
- Implement individuals' daily schedule, including transporting individuals to and from appointments, school, monitoring progress and supporting at-home learning.
- Support and help the individuals work toward their goals and plans.
- Help develop the care plan for each individual and monitor progress.
- Participate in the evaluation of social skills, life skills, resiliency, coping patterns, etc.
- Administer medications as per policy (only for live-in positions).
- Identify potential crises and prevent or deescalate these situations.
- Strong interpersonal communication skills and ability to work effectively with individuals from diverse backgrounds, cultures, and perspectives; able to foster a cooperative work environment.
- Monitor visits by family/friends of individuals (if required).
- Comply with financial policies and petty cash procedures.
- Maintain individual served files in accordance with program standards.
- Perform miscellaneous job-related duties as required.

***** Prior to confirmation of employment all applicants must provide a current (dated within 6 months of hiring date) Consolidated Ministry Check. This check can take up to 6 weeks to obtain, please ensure you prepare accordingly.**

As An Ideal Candidate You Possess

- Experience working with youth or adults with complex behaviors
- Diploma or Degree in Social Work, Child and Youth Work, Human Services, Education, Sociology or Psychology
- An equivalent combination of education, training and experience, may also be considered.
- Valid Class 5 BC Driver's License with clean driver's abstract
- Reliable, safe vehicle with appropriate insurance for transporting individuals
- Experience with trauma informed practices
- Strong conflict resolution, mediation and crisis prevention and intervention techniques.
- Current WCB Occupational First Aid, Level 1 and CPR certificates required.
- Non-Violent Physical Crisis Intervention Certificate and/or MANDT are considered an asset.
- Successful applicants will be required to participate in MCFD screening and provide three (3) professional references prior to confirmed employment with Mountainside Support Services.

What Mountainside Support Services does

Mountainside Support Services helps individuals thrive in their communities through a variety of programs and services, including:

- Community-based homes and residential care
- Family support services
- Behaviour, emotional and mental health support



Our Employees Enjoy

- A fair and equitable wage.
- Programming that meets current best practices.
- Innovation that sets and defines new standards of care.
- An empowering balance of Independence and supervision.

Is this the opportunity you've been looking for?

If so, please apply by sending your resume to hr@mountainsidesupport.ca, with your name and the job reference code in the subject line of the email:

>> SAMPLE Subject Line: First and Last Name, Job #J1024-0489 Support Workers – Casual <<