

**CANADIAN MENTAL HEALTH ASSOCIATION
PORT ALBERNI BRANCH**

DATE POSTED: June 15, 2026

POSITION: Support Worker 1 (Tenant Support)
Casual hours – maximum 37.5 hours per week
Hours of Work: Shifts are either 7:00pm – 3:00am or 10:00am-6:00pm covering 7 days per week.
Wage: \$29.76/hour plus 10% in lieu of benefits – **weekend and afternoon shift differentials apply**

WORK AREA: Roger Street Transitional Housing

JOB DESCRIPTION: Assists tenants living with mental health challenges to live successfully in housing under the Residential Tenancy Act. Providing a variety of day to day physical, emotional, and social supports, life skills, information, resources, and demonstrations, in accordance with pre-established schedules or goal setting, if available.

**QUALIFICATIONS
AND CONDITIONS OF
EMPLOYMENT:**

- Two-year diploma in human services *and*
- Two years of recent, front-line experience working with vulnerable and/or homeless populations, or equivalent combination of education, training, and experience
- Physical ability to carry out the duties of the position
- Able to establish and maintain respectful rapport with clients following CMHA Code of Ethics, Policies, & Mission
- Able to work independently
- A professional practise rooted in psycho-social rehab, trauma informed care, with skills in crisis intervention
- Able to communicate effectively and professionally; verbal/ written
- Some maintenance, safety, and housekeeping duties
- Ability to organize, prioritize and problem solve
- Certificates in First Aid/CPR, naloxone training
- plus clear criminal records check

COMMENCEMENT DATE: asap

PLEASE SUBMIT RESUME and COVER LETTER TO:

KATRINA KIEFER, EXECUTIVE DIRECTOR

katrina.kiefer@cmhaportalberni.ca

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