



**September 24, 2024**

**Internal/External Job Posting  
Casual Front Line Support Worker  
Transition House**

- Purpose:** Transition House workers provide support, security, advocacy, information, education, crisis intervention, and referrals to current and past clients and crisis callers 24 hours a day, 7 days a week. Workers must use a combination of education, skills, personal experience, common sense, empathy, and creative thinking to deal with unique events that arise regularly.
- Site:** Transition House
- Hours:** Shift work 4 – 9 hrs. per shift for 24 /7 coverage. Variable hours as required with flexibility to workdays afternoons and evenings including weekends.
- Skills:** Clear understanding of Violence Against Women.  
Excellent oral and written communication skills  
Ability to work independently and as a team member.  
Work effectively in crisis environments.  
Ability to problem solve.  
Effective time management skills  
Excellent planning and organizational skills  
Well-defined personal boundaries
- Education:** A 2-year diploma in Human Services  
At least one year of relevant work experience  
Experience in the not-for-profit sector in general, and within the Women’s Sector is desirable.
- Salary:** HSA union Grid 10, \$25.95 - \$29.76/hour  
This position requires Union Membership
- Apply:** By email to [cindyb@sagehavensociety.org](mailto:cindyb@sagehavensociety.org) by noon, Friday, October 4, 2024
- Only candidates being considered will be contacted.

*“Understanding the past, building futures”*